Hosanna Heights Water
2025 Annual Drinking Water Quality Report

We're pleased to present to you this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand, and be involved in, the efforts we make to continually improve the water treatment process and protect our water resources.

Where Does Our Drinking Water Come From?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our source of water is one well that pumps from the Roubidoux Formation Aquifer.

How Safe Is The Source Of Our Drinking Water?

The Arkansas Department of Health has completed a Source Water Vulnerability Assessment for Hosanna Heights Water. The assessment summarizes the potential for contamination of our source of drinking water and can be used as a basis for developing a source water protection plan. Based on the various criteria of the assessment, our water source has been determined to have a low susceptibility to contamination. You may request a summary of the Source Water Vulnerability Assessment from our office.

What Contaminants Can Be In Our Drinking Water?

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic contaminants such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and herbicides which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; Organic chemical contaminants including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; Radioactive contaminants which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure tap water is safe to drink, EPA has regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Am I at Risk?

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from small amounts of contamination. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. In addition, EPA/CDC guidelines on appropriate means to lessen the risk of infection by microbiological contaminants are also available from the Safe Drinking Water Hotline.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

How Can I Learn More About Our Drinking Water?

If you have any questions about this report or your water utility, please contact Mary Waudby, Operator, at 847-977-7321. We want our valued customers to be informed about their water utility. If you would like to know more about the water utility, call Mary Waudby at the above number.

TEST RESULTS

We routinely monitor for constituents in your drinking water according to Federal and State laws. The test results table shows the results of our monitoring for the period of January 1st to December 31st, 2025. In the table you might find terms and abbreviations you are not familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements, which a water system must follow.
Level 1 Assessment – A level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment – A level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E.coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal (MCLG) – unenforceable public health goal; the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
NA – Not applicable
Parts per billion (ppb) - a unit of measurement for detected levels of contaminants in drinking water. One part per billion corresponds to one minute in 2,000 years, or a single penny in $10,000,000.
Parts per million (ppm) – a unit of measurement for detected levels of contaminants in drinking water. One part per million corresponds to one minute in two years or a single penny in $10,000.

INORGANIC CONTAMINANTS

Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water
Nitrate [as Nitrogen]	N	Average: 0.25 Range: 0.11 – 0.4	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

LEAD AND COPPER TAP MONITORING

Contaminant	Number of Sites Sampled	Number of Sites over Action Level	90th Percentile Result	Unit	Action Level	Major Sources in Drinking Water
Lead	5	0	0.002	ppm	0.015	Corrosion from household plumbing systems; erosion of natural deposits
Copper	5	0	0.020	ppm	1.3	

- We are currently on a reduced monitoring schedule and required to sample lead and copper at the customers' taps once every three years. The results above are from our last monitoring period in 2023. Our next monitoring period is in 2026.

REGULATED DISINFECTANTS

Disinfectant	Violation Y/N	Level Detected	Unit	MRDLG (Public Health Goal)	MRDL (Allowable Level)	Major Sources in Drinking Water
Chlorine	N	Highest Running 12 Month Average: 1.36 Range: 0 – 1.5	ppm	4.0	4.0	Water additive used to control microbes

BY-PRODUCTS OF DRINKING WATER DISINFECTION

Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)
HAA5 [Haloacetic Acids]	N	Average: 1.68 Range: 0 – 3.35	ppb	0	60
TTHM [Total Trihalomethanes]	N	Average: 1.86 Range: 0 – 3.72	ppb	NA	80

- We are on a routine monitoring schedule and must sample once every three years for Total Trihalomethanes and Haloacetic Acids in the distribution system.

MICROBIOLOGICAL ASSESSMENTS

Coliforms are bacteria that are naturally present in the environment and are used as indicators that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments to identify problems and to correct any problems that were found during these assessments. During the past year, we were required to conduct a Level 1 Assessment and two Level 2 Assessments. The assessments were completed. In addition, we were required to take five corrective actions, which were completed.

VIOLATIONS – Hosanna Heights Water			
TYPE: RTCR Site Plan/Recordkeeping	**FROM:**	**TO:**	**CORRECTIVE ACTION:**
Failed to use a Department of Health approved sample site plan for coliform sampling	1/1/2025	12/31/2025	Resumed using the Department of Health approved sample site plan for coliform sampling
TYPE: RTCR Reporting			
Failed to submit the monthly Bacteriological Monitoring Report by the 10th day of the following month, as specified in the Revised Total Coliform Rule	1/1/2025	12/31/2025	Resumed submission of the sampling report as required by state and federal regulations
TYPE: RTCR Monitoring			
Failed to submit the proper number of valid bacteriological samples	2/1/2025	2/28/2025	Resumed bacteriological monitoring as required by state and federal regulations
TYPE: Bacteriological Monitoring			
Failed to perform bacteriological resampling within 24 hours of bottle receipt	1/1/2025 4/1/2025	1/31/2025 4/30/2025	Resumed bacteriological monitoring as required by state and federal regulations
TYPE: Ground Water Rule			
Failure to conduct or report 4-log compliance monitoring	1/1/2025	12/31/2025	None
TYPE: State Licensing			
State licensing regulations were not met.	1/1/2025	12/31/2025	None
TYPE: Lead & Copper Rule			
Follow-up & Routine Tap Sampling – Failed to submit the appropriate number of lead & copper tap samples to the Arkansas Department of Health	6/1/2025	10/31/2025	Submitted the appropriate number of lead & copper tap samples to the Arkansas Department of Health the following sampling period
TYPE: Lead Service Line Inventory			
Failed to submit a lead service line inventory to the state	10/16/2024	Current	No corrective action taken.
TYPE: Public Education			
Failed to conduct a public notice regarding a total coliform monitoring violation within the mandated timeframe	1/1/2024	12/31/2024	None